



The City or Palestine fully supports and will be abiding by Governor Abbott's executive order and Anderson County Judge Johnston's disaster declaration guidelines.

We will close ALL of our City offices and buildings to the public beginning at 5:00p.m. on Friday, March 20, 2020, through Monday, April 6, 2020, at 7:00a.m. This closure may be extended if it is determined that it might be in the best interest of our community and citizens to help reduce the potential risk to our community. City staff will still be working throughout the public closure and you may contact us via e-mail, telephone, or social media. We have installed a doorbell inside the front set of doors at City Hall if the public need to speak with staff during this closure.

City Hall

If you need to drop something off at City Hall for the following departments, you can drop it off in the City Hall lobby, 504 N. Queen Street:

City Manager	903-731-8415	CityManager@palestine-tx.org
City Secretary	903-731-8414	herrera@palestine-tx.org
Development Services	903-731-8495	apetty@palestine-tx.org
Online Permits: http://www.cityofpalestinetx.com/departments/development-services/applications-codes/		
Finance	903-731-8403	asibai@palestine-tx.org
Human Resources	903-731-8421	lcarker@palestine-tx.org
Municipal Court	903-731-8420	cackling@palestine-tx.org
Utility Billing	903-731-8454	ubclerk3@palestine-tx.org
	903-731-8430	ubclerk2@palestine-tx.org
	903-731-8476	ubclerk1@palestine-tx.org

Please pay your bills online (<https://www.municipalonlinepayments.com/palestinetx>), or use the payment drive through drop off in the back of the City Hall building.

Other Departments

Fire Department

In the coming days, we ask that the public limit trips to the Fire Stations. Instead of visiting the Fire Station, please contact the Palestine Police Dispatch Center at (903) 729-2254, press option "0" if you have an emergency. The dispatcher will take your information and Fire personnel will respond. For non-emergency purposes, please contact one of the following Fire Stations:

Fire Station 1 – 903-729-7100

Fire Station 2 – 903-723-0192

Fire Station 3 – 903-723-5916

All 911 and Fire Services are fully staffed and operational

Thank you for helping us keep our employees healthy!

Library

Please use the drop off box on the curb, in front of the mall. The library staff will be available to answer your calls and/or emails Monday through Friday from 9 a.m. to 6 p.m.

Phone number: 903-729-4121

Library Director: tholden@palestine-tx.org

Adult Services Librarian: asanchez@palestine-tx.org

Circulation Librarian: landrews@palestine-tx.org

Municipal Court

All court hearings have been cancelled until May 6, 2020. Request for extensions are now offered online (<http://www.cityofpalestinetx.com/departments/municipal-court/>). Please contact the court at 903-731-8433 for more information.

We encourage people with COVID-19 or flu like symptoms, a fever, or who are coughing or sneezing to contact the court before your court appearance day.

Parks and Recreation/Health Officer

You can drop items off at the lobby of Parks and Recreation office at 201 E. Coronaca St.

Parks and Recreation phone number: 903-922-3897 psmith@palestine-tx.org

Health Officer phone number: 903-922-3897 jmigliaccio@palestine-tx.org

Police

In the coming days, we ask that the public limit trips to the police department lobby for information or to file reports for NON-VIOLENT incidents that are not in-progress.

Instead of visiting the lobby, call PPD Dispatch at (903)729-2254, press option "0". The dispatcher will take your information and an Officer will return your call.

Again, this is for NON-VIOLENT incidents that have already occurred and general information.

All police services and the 911 center are fully staffed and operational.

Thank you for helping us keep our Officers healthy!

Public Works

You can drop items off at the lobby of the Public Works office at 1620 West Palestine Ave.

Public Works phone number: 903-292-4637 pwadmin@palestine-tx.org